

From: Phill
To: Microsoft ATR
Date: 12/7/01 2:04pm
Subject: Monopolies

I would like to voice my unease at the possibility of Microsoft being allowed to continue with attempts to remove my choice in operating systems and associated software. Most businesses which have customer care as a business principle regard competition as healthy and of benefit to the market. Microsoft appear to attempt to stifle competition so that customers have no choice.

The concept that introducing MS products to schools for free is stunning in its arrogance, disregard for competition and the assumption that free equipment and products is a valid means to gain advertising and future customers under the pretence of social support.

Software users, like bank customers, rarely change service supplier and, when they do, it's usually with great trauma. Feeding children with MS products is a guarantee that the competition will be effectively excluded.

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